

Where Education Provides Opportunity

# 2025 ACADEMIC CATALOG

# 2025

## D. Hill School of Healthcare Services, LLC



D. HILL
School of Healthcare
Services, LLC

Address: 105 Vulcan Road, Suite 343

Homewood, Alabama 35209

Telephone: (205)848-1523

Email: dhillschool@outlook.com

## **Table Of Contents**

Mission Statement	2
About Owner	2
Education Requirements	3
Programs Provided.	4
CNA Program.	5
CNA Goals & Objectives	6
CNA Credentials Awarded	7
CNA On-Site Registration/Course Hours	8
CNA Hybrid Registration/Course Hours	9
CNA Tuition/Financial Aid/ Textbooks	10
CNA Facility and Equipment Available.	11
CNA On-Site Evaluation Graph	12
CNA Hybrid Evaluation Graph	13
Phlebotomy Technician Program.	14
Phlebotomy Technician Goals & Objectives	15
Phlebotomy Technician Credentials Awarded	16
Phlebotomy Technician Registration/Course Hours.	17
Phlebotomy Technician Tuition/Financial Aid/Textbooks	18
Phlebotomy Technician Facility and Equipment Available	19
Phlebotomy Technician Evaluation Graph.	20
CNA & Phlebotomy Combo.	21-28
Academic Policy	29
Refund Policy	30
Payment Plan Policy	31
Behavior Policy/ COVID-19 Policy	32
Complaint/Grievance/Attendance Policy	33



This catalog reflects the regulations, policies, procedures, programs and fees for D. Hill School of Healthcare Services as of Date, 2021.

D. Hill School of Healthcare Services reserves the right to adopt, amend, and implement its policies and procedures, as it deems appropriate and necessary. Under certain discumstances, D. Hill School of Healthcare Services may grant exceptions to its policies and procedures in individual cases when it is determined, in the sole and obsolute discretion of the institution, that such action would be appropriate to further the mission and purposes of the institution. The provisions of this catalog are not to be regarded as a contract between the student and D. Hill School of Healthcare Services. The institution also reserves the right to correct any derical errors as necessary. Prospective students should contact the Chair for information regarding any such possible changes. Currently enrolled students should consult the course Director for additional information. D. Hill School of Healthcare Services owns all trademarked images. Unless otherwise noted, other images are used under license from various stock photography sites.

## Mission Statement

D. Hill School of Healthcare Services, LLC program's mission is to educate and train entry- level competent and diverse healthcare workers with ethical knowledge and skills for career entry in the health profession. We seek to arm minorities with the tools they need to dominate the health field.

Owner of private school: Debrina Hill, HEd

Owner credentials: Bachelor's in Community Health & Human Services, 9 years of experience as Emergency Room Technician

#### Historical Establishment

Historical Statements establishing the origin of the school: Owner & founder Debrina Hill wanted to help minorities find meaningful career opportunities in the health field. In 2020 during the midst of the COVID -19 pandemic; healthcare workers were in high demand. She decided to work on starting healthcare programs, and target the metropolitan are surrounding Birmingham, Alabama. Debrina Hill believed that the people had a greater chance of getting hired at a medical center since healthcare workers were in desperate need.

# Requirements for Entrance

**Fundamental General Education Requirements** 

(for all programs)

•	Must be able to read, write, and communicate in English fluently
•	Must be able to meet the physical and mental demands of working as a healthcare worker
•	Must obtain a minimum of a high school diploma or GED
•	Must be at least 18 years old (if the prospective student is younger they must have
	parental consent)

# Where

# Education Provides Opportunities

## PROGRAMS PROVIDED

Certified Nursing Assistant (On-Site)

Certified Nursing Assistant Hybrid

Phlebotomy Technician (On-Site)

Phlebotomy Technician Hybrid

CNA & Phlebotomy Combo

Sterile Processing (coming soon)

## Certified Nursing Assistant (CNA)

Curriculum is developed to align with the Prometric exam. Program available virtually and onsite at D.Hill School of Healthcare Services, LLC (Homewood, AL campus).

This course will introduce the student to an ever-changing world of the nursing field. It will focus on the role of a Certified Nursing Assistant while developing professional skills.

The Certified Nursing Assistant (CNA) program offers a certificate of completion, which will make the student eligible to sit for their state boards exam through Prometric. The training program is designed for those who wish to begin or expand their careers in the health/ medical field.

The CNA program will train students in broad areas of assisting residents with activities of daily living, anatomy/physiology, disease prevention, medical terminology, and professionalism.

PROGRAM COORDINATOR
Ebony Crume, RN
PRIMARY INSTRUCTOR
Ebony Crume, RN

## CNA Goals & Objectives

The Basics to Nursing Assistant Care is designed to train prospective students in the Birmingham community and surrounding areas the basic skills of becoming a Certified Nursing Assistant (CNA). They will understand the human anatomy, correct body mechanics, and the importance of taking vital signs; while properly addressing the needs for the patient. The CNA will learn the fundamental nursing skills, along with personal self-care skills.

#### GOAL 1

The CNA students will demonstrate how to recognize and respond to medical emergencies

#### GOAL 2

The CNA students will understand medical terminology and professionalism

#### GOAL 3

The CNA students will know the importance and how to properly take vital signs

#### GOAL 4

The CNA students will know how to properly measure weight and height

#### GOAL 5

The CNA students will know how to properly transfer patient from bed to chair

#### GOAL 6

The CNA students will know how to assist the resident with activities of daily living (ADL's)

#### GOAL 7

The CNA students will learn about liability and legal issues in healthcare

OBJECTIVES (aligned with using Bloom's Taxonomy)- D.Hill School of Healthcare Services, LLC understands that people use different learning styles. The objectives will educate students by targeting each learning style using Bloom's Taxonomy.

90% of the CNA students will be able to demonstrate emergency CPR by week 6; with the use of lecture books and practicing on lab mannequin (cognitive & psychomotor learning)

90% of the CNA students will show willingness to learn medical terminology by coming to class Monday, Tuesday, Wednesday, Thursday; along with participating in professional group discussions amongst peers and instructor. Expected to learn by week 6 of the course term (affective learning)

90% of the CNA students will properly know how to take blood pressure, check body temperature, palpate heart rate, check respiratory rate and measure oxygen percentage on the lab mannequins and by observing the instructor; expected to learn by week 6 of the course term (psychomotor learning)

90% of the CNA students will know how to properly transfer patients by using gait belts and sliding boards; this will occur by watching informative YouTube videos and practicing on the lab mannequin by week 6 of the course term (cognitive & psychomotor learning)

90% of the CNA students will understand the HIPPA law and ways of avoiding medical lawsuits using handouts while reading and discussing information provided in the textbook; expected to learn by week 6 (affective & cognitive learning)

# Graduates of the Certified Nursing Assistant (CNA) training program will be able to:

- Appropriately assist residents with activities of daily living Check
- residents' vital signs
- Create professional communication by use of correct medical terminology Don and doff
- personal protective equipment
- Perform clinical hand washing/ medical asepsis technique Understand medical laws
- such as HIPPA
- Use correct body mechanics to transfer residents

## CNA Credentials Awarded (on-site):

Students who successfully complete (36hrs of laboratory, 36hrs of theory lecture, and 24 clinical hours) 96 clock hours in a term will have completed the program and will be eligible to take the Prometric's State exam.

After a student has passed their nurse aide certification exam, they will be granted a CNA Certificate of Completion. The CNA students will be certified and registered through the Alabama Department of Public Health. With the certification, students will be classified as Certified Nursing Assistants (CNA) and will be able to find employment at nursing homes, home health companies, hospitals, clinics and other healthcare facilities. Students will also be able to travel with numerous healthcare agencies.

## CNA Credentials Awarded (hybrid):

30 hours of laboratory, 30 hours of theory lecture, and 17.5 clinical hours.

77.5 clock hours in a 4- week term will allow student to be eligible to sit for the Prometric's State Board exam. Once the state board exam has been successfully passed the student will be recognized as a Certified Nursing Assistant (CNA).

## Registration for CNA On-Site

## ENROLLMENT FOR EARLY SPRING TERM OF 2025 BEGINS JANUARY 1, 2025 – JANUARY 10, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE

First day of Early Spring class- January 13, 2025

last day to drop without penalty January 17, 2025

Last day of early spring classFebruary 21, 2025

## ENROLLMENT FOR LATE SPRING TERM OF 2025 BEGINS FEBRUARY 17, 2025 – FEBRUARY 28, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE

First day of Late Spring class- March 3, 2025

last day to drop without penalty March 7, 2025

Last day of late spring class April 11, 2025

## ENROLLMENT FOR EARLY SUMMER TERM OF 2025 BEGINS APRIL 7, 2025 – APRIL 18, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE

First day of early Summer class- April 21, 2025 last day to drop without penalty April 25, 2025

Last day of early summer class May 30, 2025

## ENROLLMENT FOR LATE SUMMER TERM OF 2025 BEGINS MAY 26, 2025 –JUNE 6, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE

First day of Late Summer class-June9, 2025 last day to drop without penalty June 13, 2025

Last day of late summer class July 18, 2025

## ENROLLMENT FOR EARLY FALL TERM OF 2025 BEGINS JULY 14, 2025 –JULY 25, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE

First day of EARLY FALL class- July 28, 2025

last day to drop without penalty August 1, 2025

Last day of late summer class September 5, 2025

## ENROLLMENT FOR FALL TERM OF 2025 BEGINS SEPTEMBER 1, 2025 –SEPTEMBER 12, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE

First day of Middle Fall class- September 15, 2025

last day to drop without penalty September 19, 2025

Last day of middle fall termOctober 24, 2025

## ENROLLMENT FOR LATE FALL TERM OF 2025 BEGINS OCTOBER 20, 2025- OCTOBER 31, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE

First day of late fall class November 3, 2025---- last day to drop class without penalty November 7, 2025

Last day of late fall class December 12, 2025

## ENROLLMENT FOR WINTER TERM OF 2025 BEGINS DECEMBER 8, 2025 DECEMBER 19, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE

First day of Winter class- December 22, 2025

last day to drop without penaltyDecember 26, 2025

Last day of late Winter class January 30, 2026

#### CLASS HOURS:

Didactic lecture: Monday, Tuesday, Wednesday, 9:00am- 11:00am

Laboratory: Monday, Tuesday, Wednesday 11:15am- 1:00pm

Clinicals: Thursday 9:00am- 1:00pm

**NOTE:** Students will be out of school for all major holidays i.e., New Year's Day, Christmas Day, Independence Day, Labor Day, Thanksgiving Day, Easter, and Memorial Day.

## Registration for CNA Hybrid

## Registration fee \$35. The registration fee is non-refundable.

#### \*\*OPEN ENROLLMENT\*\*

#### CLASS HYBRID SCHEDULE

Class start date January 1, 2025

*last day to drop without penalty January 5, 2025* Last day of class January 31, 2025

#### CLASS HYBRID SCHEDULE

Class start date February 3, 2025

last day to drop without penalty February 7, 2025 Last day of class February 28, 2025

#### CLASS HYBRID SCHEDULE

Class start date March 3, 2025

last day to drop without penalty March 7, 2025

Last day of class March 28, 2025

#### CLASS HYBRID SCHEDULE

Class start date April1, 2025

last day to drop without penalty April 5, 2025

Last day of class April 25, 2025

#### CLASS HYBRID SCHEDULE

Class start date May 5, 2025

last day to drop without penalty May 9, 2025

Last day of classMay 30, 2025

#### CLASS HYBRID SCHEDULE

Class start date June 2, 2025

last day to drop without penalty June 6, 2025

Last day of class June 27, 2025

#### CLASS HYBRID SCHEDULE

Class start date June 30, 2025 last day to drop without penalty July 4, 2025

Last day of class July 25, 20254

#### **CLASS HYBRID SCHEDULE**

Class start date July 28, 2025

last day to drop without penalty August 1, 2025

Last day of class August 22, 2025

#### CLASS HYBRID SCHEDULE

Class start date September 1, 2025

last day to drop without penalty September 5, 2025

Last day of class September 26, 2025

#### CLASS HYBRID SCHEDULE

Class start date September 29, 2025

last day to drop without penalty October 3, 2025

Last day of class October 24, 2025

#### CLASS HYBRID SCHEDULE

Class start date Ocotber 27, 2025

last day to drop without penalty October 31, 2025

Last day of class November 21, 2025

#### CLASS HYBRID SCHEDULE

Class start dateDecember 1, 2025

last day to drop without penalty December 5, 2025

Last day of class December 26, 2025

#### **CLASS HOURS:**

DIDACTIC (2 weeks): MONDAY, TUESDAY, WEDNESDAY, THURSDAY, FRIDAY 6pm-9pm

LABORATORY (1 week): MONDAY, TUESDAY, WEDNESDAY, THURSDAY, FRIDAY

9:00AM-3PM

CLINICALS (1 week): MONDAY, TUESDAY, WEDNESDAY, THURSDAY, FRIDAY 4PM-7:30PM

**NOTE:** Students will be out of school for all major holidays i.e., New Year's Day, Christmas Day, Independence Day, Labor Day, Thanksgiving Day, Easter, and Memorial Day.

## CNA Tuition (On-site)

- \$1,350 FOR FULL COURSE OF 6 WEEKS
- Payment arrangements are acceptable \$450 due every Friday (3 weeks)
- Students must pay the first \$450 upon enrollment (after application has been approved)
- (Students with payment arrangements) If tuition is not paid on time and in full amount, student will be dropped from the program with NO refund.

## **CNA Tuition (Hybrid)**

- \$1,350 for FULL COURSE OF 4 WEEKS
- Payment arrangements are acceptable \$675 due every Friday (2 weeks)
- Students must pay the first \$675 upon enrollment (after application has been approved)
- (Students with payment arrangements) If tuition is not paid on time and in full amount, student will be dropped from the program with no refund.

#### Financial Aid for CNA

D. Hill School of Healthcare Services, LLC will offer financial assistance. Please communicate with the manager before classes start if the student will be needing financial assistance; afterwards payment options will be discussed that will best fit the student's need.

#### **CNA Textbooks**

Hartman's Nursing Assistant Care The Basics. by Hartman Publishing, Inc. 5th edition.

Books will be provided by instructor on 1st day of class, and students will return books back to instructor on last day of class. If book and/or books are damaged or lost, students MUST pay a fee of \$75. If fee for book is not paid, CERTIFICATE of COMPLETION WILL NOT BE REWARDED

Students may also purchase their own books off Amazon, if they do not wish to return books at the end of the term.

Laboratory supplies will be provided for students. The instructor will expect students to come to class with an open mind and is ready to learn about the responsibilities and duties of a Certified Nursing Assistant (CNA).

## FACILITY AND EQUIPMENT AVAILABLE TO SUPPORT CNA COURSE

The CNA training will be held in a spacious office in Homewood, AL which is centrally located. It's equipped with 11 individual desks, 1 bulletin board, 1 overhead projector with 1 projector screen, 1 TV, 1 laptop computer, and 11 lecture books. Student's laboratory will have 1 hospital bed, 1 bedside table, 1 Hoyer lift, 1 mechanical scale, 1 human mannequin, 1 wheelchair,

2 gait belts, 1 sliding board, 1 bedpan, 1 urinal, 1 bedside commode,

1 thermometer, 1 pulse oximeter, 2 blood pressure cuffs, and 2 stethoscopes. There will be a maximum of 10 students in a classroom setting.

## **EVALUATION GRAPH for CNA Students (on-site)**

Procedure for evaluating student achievement of stated objectives: Graph of success in students. All hybrid students will take quizzes and exams on - campus every Saturday.

Example for Evaluating a Student	Total Points	Earned Points	Letter Grade	Understanding of Material Scale (0-4)	Objective Met/ Unmet
WEEK 1 QUIZ Chapter 1 & 2	30	30	A	4	МЕТ
WEEK 2 QUIZ Chapter 3 & 4	30	23	С	2	MET
WEEK 3 QUIZ Chapter 5 & 6	30	25	В	3	MET
HOMEWORK Chapter 7	15	15	A	4	MET
WEEK 4 QUIZ Chapter 7 & 8	30	20	D	1	UNMET
HOMEWORK Chapter 9	15	0	F	0	UNMET
WEEK 5 QUIZ Chapter 9 & 10	30	25	В	3	MET
THEORY FINAL EXAM	100	87	В	3	MET
LAB FINAL EXAM	100	70	С	2	МЕТ
CLINICAL	PASS/ FAIL	0	PASS		MET
TOTAL	380	295	С	2	MET

## **EVALUATION GRAPH for CNA Students (hybrid)**

Procedure for evaluating student achievement of stated objectives: Graph of success in students. All hybrid students will take quizzes and exams on - campus every Saturday.

Example for Evaluating a Student	Total Points	Earned Points	Letter Grade	Understanding of Material Scale (0-4)	Objective Met/ Unmet
WEEK 1 QUIZ Chapter 1 -5	50	45	A	4	MET
WEEK 2 QUIZ Chapter 6-10	50	30	D	1	UNMET
LAB FINAL EXAM	100	70	С	2	MET
CLINICAL EXAM	PASS/FAIL	-	PASS	-	MET
TOTAL	200	145	С	2	MET

## Phlebotomy Technician

Curriculum is developed to align with the National Healthcareer Association (NHA).

Program available online via Zoom and onsite at D.Hill School of Healthcare Services, LLC (Homewood, AL campus).

This course will introduce the student to an ever- changing world of phlebotomy. It will focus on the role as a Phlebotomy Technician, while educating what each lab tube represents and its purpose. The phlebotomy program offers a Certificate of Completion. It is designed for those who wish to begin or expand their careers in the health/ medical field. The Phlebotomy Technician program will train students in broad areas of handling and drawing blood, anatomy/physiology, disease prevention, medical terminology, and professionalism.

PROGRAM COORDINATOR
Debrina Hill, H.Ed

PRIMARY INSTRUCTOR
Sasha Franklin

## Goals & Objectives (Phlebotomy Technician)

The Phlebotomy Essential lesson is designed to train prospective students in the Birmingham community and surrounding areas the basic skills of becoming a Phlebotomy Technician. They will understand the correct blood draw technique, order of blood draws, and the importance of retrieving the patient's blood while transferring it to lab for examination and diagnosing.

#### GOAL:

The Phlebotomy Technician students will learn the different parts of a needle

#### GOAL 2

The Phlebotomy Technician students will know the order of blood draws

#### GOAL 3

The Phlebotomy Technician students will understand medical terminology and professionalism

#### GOAL 4

The Phlebotomy Technician students will learn how to collect urine and blood by expertly finding veins, arteries and capillaries with a needle stick using a tourniquet

#### GOAL 5

The Phlebotomy Technician students will learn about safety control and personal wellness in a healthcare setting

#### GOAL 6

The Phlebotomy Technician students will learn about liability and legal issues in healthcare

#### GOAL 7

The Phlebotomy Technician students will learn about universal precautions when handling blood, urine, stool, and other nonblood related specimens

OBJECTIVES (aligned with using Bloom's Taxonomy)- D.Hill School of Healthcare Services understands that people use different learning styles. The objectives will educate students by targeting each learning style using Bloom's Taxonomy.

90% of the Phlebotomy Technician students will be able to name all the parts of a needle and how to properly hold it; using Power Points and handouts provided on the first day of class (affective learning & cognitive learning)

90% of the 'Phlebotomy Technician students will know the correct order of blood draws by identifying which tubes would be used first and last. The students will also learn by practicing on the mannequin arm during lab. Expected to learn by week 6 (affective learning & psychomotor learning)

90% of the Phlebotomy Technician students will show willingness to learn medical terminology by coming to class Monday, Tuesday, Wednesday and attending lab on Thursday/Friday; along with participating in group discussion. Expected to learn by week 6 of the course semester (affective learning)

90% of the Phlebotomy Technician students will properly extract blood from the vein, artery, or capillary by

practicing blood draws on lab mannequins and observing the instructor, this will be achieved by week 6 of the course semester (psychomotor learning)

90% of Phlebotomy Technician students will know how to properly protect themselves against bloodborne diseases and viruses; by watching informative YouTube videos and using PowerPoints by week 6 of the course semester (cognitive learning)

90% of the ·Phlebotomy Technician ·students will understand the HIPPA law and ways of avoiding medical lawsuits using handouts and reading and discussing information provided in the textbook; by week 6 (affective & cognitive learning)

90% of Phlebotomy Technician students will know how to wash hands, properly don/doff gloves, and use

personal protective equipment when handling blood, urine, stool, and other nonblood related specimens; this will be achieved by practicing during lab. Expected to learn by week 6 of the course semester (psychomotor learning)

# Graduates of the Phlebotomy Technician Training program will be able to:

Learn and evaluate the proper way of extracting blood from veins, arteries or capillaries in adults, children

- and infants
- Formulate ways to securely and safely handle blood and blood/urine products Create professional
- communication by use of correct medical terminology Perform pain assessment
- Perform clinical handwashing/ medical asepsis technique Handle patients who
- have syncope
- Perform points of care testing, glucose testing, pregnancy testing and HIV testing

## Phlebotomy Technician Credentials Awarded

Students who successfully complete (33 hours of Laboratory and 64 lecture hours) 97 clock hours in the course term will be granted a Phlebotomy Technician Certificate of Completion. After completion of the phlebotomy training course, the Phlebotomy Technician students will be eligible to become nationally certified and registered through the National Healthcareer Association (NHA). With the certification, students will be classified as Certified Phlebotomy Technicians and will be able to find jobs at hospitals, clinics, blood banks, laboratories, community health centers, nursing homes, doctor offices, and other healthcare facilities.

Students will also be able to travel for various companies.

## Registration for Phlebotomy Technician

#### 2025 Registration for Phlebotomy On-Site (Eastern Branch)

#### **OPEN Enrollment January - December**

## ENROLLMENT FOR EARLY SPRING TERM OF 2025 BEGINS JANUARY 6, 2025- JANUARY 17, 2025

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE & VIRTUAL SCHEDULE First day Term- January 6, 2025 last day to drop without penalty January 7, 2025 Last day of Term January 17, 2025

## ENROLLMENT FOR LATE SPRING TERM OF 2025 BEGINS FEBRUARY 3, 2025 -FEBRUARY 14, 2025

Registration fee \$35. The registration fee in non- refundable

CLASSES ONSITE & VIRTUAL SCHEDULE

First day of the Late Spring Term-February 3, 2025

last day to drop course without penalty is February 4, 2025

Last day of the Late Spring Term is February 14, 2025

## ENROLLMENT FOR EARLY SUMMER TERM OF 2025 BEGINS

APRIL 21, 2025- MAY 30, 2025

Registration fee \$35. The registration fee is non- refundable

CLASSES ONSITE & VIRTUAL SCHEDULE First day of Early Summer Term- April 21, 2025 last day to drop class without penalty is April 25, 2025

Last day of Early Summer Term May 30, 2025

## ENROLLMENT FOR LATE SUMMER TERM OF 2025 BEGINS JUNE 9, 2025- JULY 18, 2025

 $\underline{Registration \ fee \ \$35.. \ The \ registration \ fee \ is \ non- \ refundable}$ 

CLASSES ONSITE & VIRTUAL SCHEDULE

First day of Late Summer Term - June 9, 2025

last day to drop class without penalty is June 13, 2025

Last day of Late Summer Term-July 18, 2025

## ENROLLMENT FOR EARLY FALL TERM OF 2025 BEGINS JULY 28, 2025- AUGUST 16, 2025

Registration fee \$35. The registration fee is non-refundable

CLASSES ONSITE & VIRTUAL SCHEDULE

First day of Early Fall Term July 28, 2025

last day to drop without penalty is August 1, 2025

Last day of early Fall Semester class- September 5, 2025

#### ENROLLMENT FOR MIDDLE FALL TERM OF 2025 BEGINS SEPTEMBER 15, 2025- OCTOBER 24, 2025

Registration fee \$35. The registration fee is non- refundable

CLASSES ONSITE & VIRTUAL SCHEDULE

First day of Middle Fall Term September 15, 2025

last day to drop without penalty is September 19, 2025

Last day of middle Fall Semester class- October 24, 2025

#### ENROLLMENT FOR LATE FALL TERM OF 2025 BEGINS NOVEMBER 3, 2025- DECEMBER 12, 2025

Registration fee \$35. The registration fee is non-refundable

CLASSES ONSITE & VIRTUAL SCHEDULE First day of Early Fall Term November 3, 2025 last day to drop without penalty is November 7, 2025

Last day of early Fall Semester class- December 12, 2025

## ENROLLMENT FOR WINTER TERM OF 2025 BEGINS DECEMBER 22, 2025- JANUARY 30, 2026

Registration fee \$35. The registration fee is non-refundable

CLASSES ONSITE & VIRTUAL SCHEDULE First day of Middle Fall Term December 22, 2025 last day to drop without penalty is December 26, 2025

Last day of middle Fall Semester class- January 30, 2026

#### CLASS HOURS: (60 hrs. per term)

2-week class 4pm-7pm

**Didactic lecture**: Monday, Tuesday, Wednesday, Thursday, Friday

4:00pm- 5:00pm

Laboratory: Monday, Tuesday, Wednesday,

Thursday, Friday

5:15pm-7:00pm

**NOTE:** Students will be out of school for all major holidays i.e., New Year's Day, Christmas Day, Independence Day, Labor Day, Thanksgiving Day, Easter, and Memorial Day.

## Tuition Phlebotomy Technician (Hybrid)

- \$1,350 for full course of 6 weeks, full tuition must be paid by the 1st day of
- class. Payment arrangements are acceptable \$450 due every Friday (3 weeks)
- Students must pay the first \$450 upon enrollment (after application has been approved).
- (Students with payment arrangements) If tuition is not paid on time and in full amount, student will be dropped from the program with NO refund.

## Tuition Phlebotomy Technician (Onsite)

- \$1,350 for full course of 6 weeks, full tuition must be paid by the 1st day of
- class. Payment arrangements are acceptable \$675 due every Friday (3 weeks)
- Students must pay the first \$675 upon enrollment (after application has been approved).
- (Students with payment arrangements) If tuition is not paid on time and in full amount, student will be dropped from the program with NO refund.

## Financial Aid (Phlebotomy Technician)

D. Hill School of Healthcare Services, LLC will offer financial assistance. Please communicate with the manager before classes start if the student will be needing financial assistance; afterwards payment options will be discussed that will best fit the student's need.

DHSHS12025 CATALOG 18

## Phlebotomy Technician Textbooks

Phlebotomy Essentials. by Ruth McCall 7th edition

Students will be using:

Phlebotomy Essentials by Ruth McCall (paperback). 7th edition Phlebotomy Essentials by Ruth McCall (eTextbook). 7th edition

Student Workbook for Phlebotomy Essentials by Ruth McCall. 7th edition

Both books will be provided by the instructor on the 1st day of class, and students will return books back to the instructor on the last day of class. If books are damaged or lost, students MUST pay a fee of \$75. If fee for book is not paid, CERTIFICATE of COMPLETION WILL NOT BE REWARDED

Students may also purchase their own books off Amazon, if they do not wish to return books at the end of the semester

Laboratory supplies will be provided for students. Instructor expect students to come to class with an open mind; ready to learn about the responsibilities and duties of being a Phlebotomy Technician.

## FACILITY AND EQUIPMENT AVAILABLE TO SUPPORT PHLEBOTOMY TECHNICIAN COURSE

The phlebotomy training will be held in a spacious office in Homewood, AL which is centrally located. The classroom is equipped with 11 individual desks,11 lecture books, 1 bulletin board with 1 overhead projector.

Student's laboratory will have 1 human model composed of veins & arteries, 2 mannequin arms, 2 boxes of butterfly needles, 1 box of tourniquets, 2 boxes of latex-free gloves, 2 boxes of band-aides, 2 boxes of alcohol swabs, 2 boxes of gauze, rainbow of lab tubes, 2 urinalysis cups with tubes, 2 packs of personal protective equipment, 1 lab tube cart, 1 box of biohazard lab bags, and 1 red biohazard container. There will be a maximum of 10 students in a classroom setting. There will be 10 students in the virtual setting.

# EVALUATION GRAPH for Phlebotomy Technician/HYBRID & ON-SITE

Procedure for evaluating student achievement of stated objectives: Graph of success in students. All hybrid students will take quizzes on - campus every Friday. Hybrid students will also take their final exams on- campus the last Thursday and Friday of term

Example for Evaluating a Student	Total Points	Earned Points	Letter Grade	Understanding of Material Scale (0-4)	Objective Met/ Unmet
UNIT 1 QUIZ Chapter 1,2,3	30	30	A	4	MET
UNIT 2 QUIZ Chapter 4,5,6	30	23	С	4	MET
UNIT 3 QUIZ Ch.7,8,9,10	30	25	В	4	MET
UNIT 4 QUIZ Ch.11,12,13,14	30	20	D	2	UNMET
THEORY FINAL EXAM	100	87	В	4	MET
LAB FINAL EXAM	50	48	A	4	MET
TOTAL	270	233	В	4	MET

## CNA and Phlebotomy Combo.

**Program Information** 

Hours: 157.5

Course Length: 8 weeks

Curriculum is developed to align with the Prometric Exam (for CNA) and NHA Exam (for Phlebotomy Technicians). Programs are available onsite at D. Hill School of Healthcare Services, LLC.

The Certified Nursing Assistant (CNA) and Phlebotomy Technician Combination course will introduce students to an ever- changing and high demand career in healthcare. This program will focus on the skills as a CNA and a Phlebotomy Technician while developing professionalism.

The CNA & Phlebotomy Technician Combo. class offers a Certificate of Completion, which makes the student eligible to sit for their State Boards & National Exam, through Prometric and The National Healthcareer Association (NHA). This training is designed for those who wish to achieve two certifications within one term, and become more marketable in their field of choice.

The CNA & Phlebotomy Technician Combo. program will train students in areas of assisting residents with activities of daily living, anatomy/physiology, disease prevention, medical terminology, and professionalism.

#### **PROGRAM Instructors**

Ebony Crume, RN (CNA Program)

Sasha Cade, CPT (Phlebotomy Technician Program)

#### **GOALS AND OBJECTIVES:**

The Basics to Nursing Assistant Care and Phlebotomy Essentials is designed to train prospective students in the Birmingham community and surrounding areas the basic skills of becoming a Certified Nursing Assistant (CNA) and Phlebotomy Technician. They will understand human anatomy, correct body mechanics, the importance of taking vital signs, order of draw, the importance of retrieving the patient's blood while transferring it to the lab for examination and diagnosing while properly addressing the needs for the patient. The CNA will learn the fundamental nursing skills and personal self-care skills. The Phlebotomy technician will learn and understand that blood is vital for life and recognize the importance of promptly and accurately collecting it for examination to gain the patient's diagnosis.

- GOAL 1: The CNA students will demonstrate how to recognize and respond to medical emergencies. The Phlebotomy Technician students will learn the different parts of a needle
- GOAL 2: The CNA and Phlebotomy Technician students will understand medical terminology and professionalism.
- GOAL 3: The CNA students will know the importance and how to properly take vital signs. The Phlebotomy Technician students will know the order of blood draws
- GOAL 4: The CNA student will know how to perform different skills of activities of daily living (ADL's).

  The Phlebotomy Technician students will learn how to collect urine and blood by expertly

  finding veins, arteries and capillaries with a needle stick using a tourniquet height.
- GOAL 5: The CNA and Phlebotomy Technician students will learn about liability and legal issues in Healthcare.
- GOAL 6: The CNA and Phlebotomy Technician students will learn about Standard and universal precautions when handling blood, urine, stool, and sharp objects.

O B J E C T I V E S (aligned with using Bloom's Taxonomy)- D.Hill School of Healthcare Services, LLC understands that people use different learning styles. The objectives will educate students by targeting each learning style using Bloom's Taxonomy.

- 90% of the CNA students will be able to demonstrate emergency CPR by week 4; with the use of lecture books and practicing on lab mannequin (cognitive & psychomotor learning).
  The Phlebotomy Technician students will be able to name all the parts of a needle and how to properly hold it by week 4; using Power Points and handouts provided on the first day of class (affective learning & cognitive learning)
- 90% of the CNA and Phlebotomy Technician students will show willingness to learn medical terminology by coming to class on scheduled days; along with participating in professional group discussions amongst peers and instructor. Expected to learn by week 4 of the course term (affective learning).

90% of the CNA students will properly know how to take blood pressure, check body temperature,

palpate heart rate, check respiratory rate and measure oxygen percentage on the lab mannequins and by observing the instructor; expected to learn by week 4 of the course term (psychomotor learning)

The ·Phlebotomy Technician students will know the correct order of blood draws by identifying which tubes would be used first and last. The students will also learn by practicing on the mannequin arm during lab. Expected to learn by week 4 (affective learning & psychomotor learning)

90% of the CNA students will know how to properly ambulate/transfer patients by using gait belts,

perform bed baths, dress resident with weak arm, perineal care, morning/night care and more skills;

this will occur by watching informative YouTube videos and practicing on the lab mannequin by week

4 of the course term (cognitive & psychomotor learning)

The ·Phlebotomy Technician students will properly extract blood from the vein, artery, or capillary by practicing blood draws on lab mannequins and observing the instructor, this will be achieved by week 4 of the term (psychomotor learning)

- 90% of the CNA and ·Phlebotomy Technician ·students will understand the HIPPA law and ways of avoiding medical lawsuits using handouts and reading and discussing information provided in the textbook; by week 4 of term (affective & cognitive learning)
- 90% of the CNA and Phlebotomy Technician students will know how to wash hands, properly don/doff gloves, and use personal protective equipment when handling blood, urine, stool, and disposal of sharps objects; this will be achieved by practicing during lab. Expected to learn by week 4 of the term (psychomotor learning)

#### GRADUATES OF THE CNA & PHLEBOTOMY TECHNICIAN TRAINING PROGRAM WILL BE ABLE TO:

- Appropriately assist residents with Activities of daily living (ADL's)
- Check resident's vital signs
- Create a professional communication by use of correct medical terminology
- Properly draw labs
- Don and doff personal protective equipment
- Understand medical laws such as HIPPA
- Understand their scope of practice

#### CNA CREDENTIALS AWARDED:

Students who successfully complete (30 Theory hours, 30 Lab hours, 17.5 Clinical hours) 77.5 class hours will be eligible to take the Prometric's State Competency Exam. Once the student has passed their State Competency Exam they will be a Certified Nursing Assistant (CNA) and placed on the CNA registry through the Alabama Department of Public Health.

#### PHLEBOTOMY TECHNICIAN CREDENTIALS AWARDED:

Students who successfully complete (64 Theory hours, 16 lab hours) 80 class hours will be eligible to sit for their National Healthcareer Association (NHA) Exam. Once a student has passed their national exam they will be considered a Certified Phlebotomy Technician (CPT), and will be able to work throughout the country.

#### 2025 Registration for CNA & Phlebotomy Combo. On-Site

#### **OPEN Enrollment January - December**

Registration fee \$35. The registration fee is non-refundable.

CLASSES ONSITE SCHEDULE First day of class- January 6, 2025 last day to drop without penalty January 10, 2025 Last day of class- February 28, 2025

Registration fee \$35. The registration fee in non- refundable

CLASSES ONSITE SCHEDULE First day of class- March 10, 2025

last day to drop course without penalty is March 14, 2025

Last day of class is May 2, 2025

Registration fee \$35. The registration fee is non- refundable

CLASSES ONSITE SCHEDULE First day of class- May 12, 2025 last day to drop class without penalty is May 16, 2025

Last day of class- June 20, 2025

Registration fee \$35.. The registration fee is non- refundable CLASSES ONSITE SCHEDULE

First day of class - July 14,2025...last day to drop without penalty July

Note: Students will be out of school for all major holidays

Registration fee \$35. The registration fee is non- refundable

CLASSES ONSITE SCHEDULE First day of class- September 22, 2025

last day to drop without penalty is September 26, 2025

Last day of class- November 14, 2025

Registration fee \$35. The registration fee is non- refundable

CLASSES ONSITE SCHEDULE
First day of class- December 1, 2025
last day to drop without penalty is December 5, 2025
Last day of class- January 23, 2026

**18,2025**.....Last day of class September 5, 2025

CLASS HOURS:(157.5 hrs. /8-week term)

Week 1,2 5pm-8pm:CNA Didactic: Monday, Tuesday, Wednesday, Thursday, Friday

Week 3 3pm-9pm: CNA lab/Skills:M, T,W,TH,F

Week 4 5pm-8:30pm: CNA Clinicals:M,T,W,TH,F

Week 5,6,7,8 5pm-9pm: Phlebotomy Didatic: M,T,W,TH Phlebotomy Lab:Friday

#### **TUITION (CNA & Phlebotomy Combo.):**

- \$1,750 for full course of 8 weeks, full tuition must be paid by the 1st day of class
- Payment arrangements are acceptable
- Student must pay deposit of \$500 upon enrollment (after application has been approved)
- (Students with payment arrangements) If tuition is not paid on time and in full amount, student will be dropped from program with no refund

#### **TEXTBOOKS:**

Hartman's Nursing Assistant Care The Basics.

Hartman Publishing, Inc. with Jetta Fuzy, MS, RN

6th Edition

Phlebotomy Essentials. Ruth McCall. 7th edition.

Student Workbook for Phlebotomy Essentials by Ruth McCall. 7th edition

## **EVALUATION GRAPH for CNA Students**

Procedure for evaluating student achievement of stated objectives: Graph of success in students. All students will take quizzes and exams on - campus.

Example Evaluating Student	Total Points	Earned Points	Letter Grade	Understanding of Material Scale (0-4)	Objective Met/ Unmet
WEEK 1 QUIZ Chapter 1 -5	50	45	A (90%)	4	MET
WEEK 2 QUIZ Chapter 6-10	50	30	D (60%)	1	UNMET
FINAL EXAM	100	70	C (40%)	2	MET
CLINICAL EXAM	PASS/FAIL	-	PASS	4	МЕТ
TOTAL	200	145	C (73%)	2	MET

## **EVALUATION GRAPH for Phlebotomy Technician Students**

Procedure for evaluating student achievement of stated objectives: Graph of success in students. All students will take quizzes and exams on - campus.

Example Evaluating Student	Total Points	Earned Points	Letter Grade	Understanding of Material Scale (0-4)	Objective MET/UNMET
UNIT 1 QUIZ	50	45	A (90%)	4	MET
UNIT 2 QUIZ	50	38	C (76%)	2	MET
UNIT 3 QUIZ	50	40	B (80%)	3	MET
UNIT 4 QUIZ	50	34	D (68%)	1	UNMET
FINAL EXAM	100	85	B (85%)	3	MET
TOTAL	300	242	B (81%)	3	MET

#### **Materials Needed:**

- · 1 bulletin board
- · 1 TV
- · 1 laptop computer
- · 11 student desks
- · 11 student chairs
- 1 private patient room with door
- 1 mechanical calibrated scale with height measurement connected
- 1 wheelchair with footrests
- · 2 gait belts
- · 1 thermometer
- · 1 pulse oximeter
- 2 blood pressure cuffs (standard & XL)
- 2 stethoscopes

	1 human mannequin (female)
	1 hospital bed with side rails
	3 supportive devices (pillows)
	1 bed pan 1 urinal
	1 triangular canister
•	1 bedside Commode
	1 toilet
•	1 sink with running water
	2 bath basins
	2 emesis basins
	4 Towels/ 5 wash cloths
•	1 denture cup with lid
	1 wall clock with second hand
•	1 wastebasket with liner
	1 soiled linen container
	Antimicrobial spray
	Non Latex gloves
	Isolation gowns
	Liquid soap
	Disposable drinking cups
	Toothpaste/toothbrush
	Toilet tissue/wipes
	Paper towels
	1 Plate
	1 spoon
	11 Nursing Assistant Care: The Basics student lecture books
	Lab tubes
	Needles
	Syringes

Tourniquets

- Tape
- · Alcohol wipes
- · Gloves
- · Biohazard containers
- · Biohazard plastic bags
- · Trash can
- · Lab chair
- · Lab coats
- · 11 Lecture books for students
- · Hand sanitizer

## **POLICIES**

#### **ACADEMIC POLICY:**

**Grading Scale** 

90-100 = A

89-80 = B

79-70 = C

69-60 = D

59-0 = F

Students must make a "C" or above to pass the course. If a student receives a "D" or below, they will be given extra credit work in hopes to pull their grades up to passing.

#### **REFUND POLICY:**

- 1. The school must refund all money paid, except registration fee, if applicant is not accepted. This includes instances where a starting class is canceled by the school.
- 2.(Student enrolled in BLS or First Aid) refunds will not be granted the day of class.
- 3. Students who drop by the 5th business day after the day the contract is signed but not before classes start will receive a 100% refund, Except registration fee refund.
- 4. Students who drop during the 1st week of class term will receive a 75% of tuition refund, but no registration fee refund.
- 5. Students who drop during 2nd week of class term will receive 50% of tuition refund with no registration fee refund
- 6. Students who drop the 3rd week- completion of course will receive no tuition refund and no registration fee refund.
- 7.(Students with payment arrangements) If tuition is not paid on time and in full by the 3rd Friday of class term, students will be dropped from the program with NO refund.
- 8. Students who may acquire COVID-19 within the class term will receive a refund that depends on the last day of student's class attendance.
- 9. All refunds due will be paid within 30 days of the student's last day of attendance.
- 10. Books are purchased by the school and are considered the school's property. All books must be returned by the last day of class term. If books are damaged or lost there will be a \$75 fee that must be paid before Certificate of Completion is awarded.

If students complete this amount of training:	The student will be refunded:
---	-------------------------------

If drop by the 5th business day of signing contract, but before classes start	100%
Prior to or during the first week	75%
During the second week	50%
During the 3rd through end of course	0%

<sup>\*\*</sup>All students <u>MUST</u> submit a written request for their refunds.

## PAYMENT PLAN POLICY:

#### I. TERMS OF REPAYMENT

#### **Certified Nursing Assistant Payment**

- A. Upon registering for class, there is a 30% down-payment of the tuition
- B. The unpaid balance shall be payable in 3 weekly installments of \$450; beginning on (the "initial Payment Date") and ending (the "due Date") at which time the remaining unpaid balance of the tuition shall be due in full
- C. While implementing the payment plan system, there will be no refund reimbursement once class has started.
- D. All monies shall be paid before student is able to take certification exam.

#### **Phlebotomy Technician**

- A. Upon registering for class, there is a 30% down-payment of the tuition
- B. The unpaid balance shall be payable in 3 weekly installments of \$450; beginning on the "initial Payment Date") and ending (the "due Date") at which time the remaining unpaid balance if the tuition shall be due in full
- C. While implementing the payment plan system, there will be no refund reimbursement once class has started
- D. All monies shall be paid before student is granted their Certificate of Completion.

#### A. Acceleration of Debt

If any payment obligation under this agreement is not paid when due, the remaining unpaid balance shall become due immediately and will result in immediate removal of student from the program and student will not be eligible to sit for the certification exam.

#### **II.PREPAYMENT**

The student reserves the right to prepay this payment (in whole or in part) prior to the Due Date with no prepayment penalty.

#### **III.SIGNATURES**

This agreement shall be signed by the student and Debrina Hill, on behalf of D. Hill School of Healthcare Services. LLC.

#### BEHAVIOR/DISCIPLINARY POLICY:

Disruptive behavior during class time will not be tolerated. If student is being disruptive during class, they will be asked to leave and will receive a zero for any missed assignments. Instructor will have a point system between 1 day-3 days. If student is disruptive 3 days in a term they will not be allowed to come back to class and tuition will not be refundable.

#### **COVID-19 POLICY:**

Student's temperature will be taken every day at front door before entrance to class. If temperature is over 100.0F, student will not be allowed in class and will be advised to go to local hospital/ clinic to get COVID-19 test. Students must show a negative test result form for reentry into class. If student test positive for COVID-19 they must relay the results immediately to the instructor. Students will not be allowed to class for the continuing term and tuition refund will depend on the last day student attended class. Students will have an option to be placed in the following class term and will need to continue payments if money is due from previous class term. Masks are mandatory and will be provided by staff. Student desks will be 6 feet apart from each other.

#### COMPLAINT/GRIEVANCE POLICY:

Complaints will be handled in a chain of command system. Students who have a complaint should first consult with their instructor. The consult may be done orally in an informal discussion. If the student's informal attempt to resolve the matter is not successful, the student may implement a formal grievance process. The student should send an email or letter to the instructor with supporting documents of the matter at hand. The letter and supporting documents should be submitted within 1 week from when the grievance was made. If student do not submit the grievance within the 7-day period, they will waive their right to assert it. The instructor will respond in writing within 7 days following receipt of the grievance. If grievance is still not settled, then student may contact the school's Department Head through email, within 3 days of grievance not being settled with instructor. Within 7 days of formally receiving the receipt of the student's grievance, the Department Head will meet with student in person to discuss their grievance. In meeting with Department Head students must bring documents supporting the complaint. The Department Head will then provide a written response to the student's grievance within 7 business days following the date of the meeting. If the student is not satisfied with the response of the Department Head, they may submit their grievance to Private School Licensure Division-Alabama Community College System at

https://www.accs.edu/about-accs/private-school- licensure/complaints and

https://psl.asc.edu/External/Complaints.aspx

## ATTENDANCE POLICY:

Not attending a scheduled class that's unexcused is a violation to the school's policy. Students who miss more than 3 days in a 6- week term will be withdrawn from the program. Once the student has been withdrawn, there will be no tuition reimbursement. If an emergency occurs, student must aware the instructor and bring an excuse in order to re-enter class. Students will need to communicate with the instructor if they will be tardy for class. 3 consecutive tardies equals 1 absent. Our students are expected to be present and on time for their scheduled class day.

48